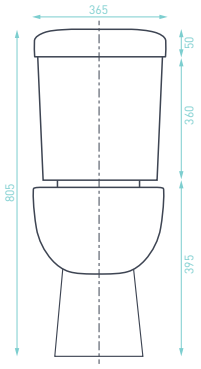
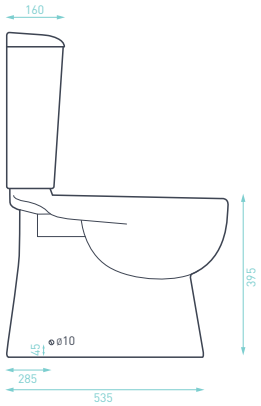
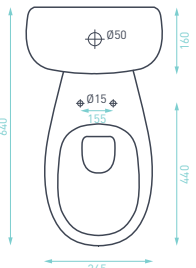
NOVARA

RIMLESS CLOSE COUPLED TOILET SUITE *NOTSCCS*









IMPORTANT INFORMATION

- Installation must be undertaken by a licensed plumber and must be installed in compliance with AS/NZS 3500.1 and AS/NZS 3500.2.
- If the product has not been installed in accordance with AS/NZS 3500.1 and AS/NZS 3500.2 instructions the warranty will be invalidated and service will be charged for.
- Do not use cement or cement mix to bed pan as this will void the warranty.
- Before installation please check all components and inspect for damage. Any damage claims after installation WILL NOT BE ACCEPTED.

PAN PREPARATION & INSTALLATION

1) Fit the cistern fixing lugs to the cistern fixing holes.
2) Measure the position of the sewer connection from the wall *(it should be 140mm).*
3) Install a suitable approved outlet connector *(not supplied).*
4) Fit the pan into the connector and with a pencil mark the outline of the foot and the center position of pan fixing holes. Loosely fit the cistern onto the pan and ensure it fits back to the wall.
5) Remove the cistern. Remove the pan and measuring in 25mm from the foot line position the fixing brackets. Mark and drill the fixing bolt holes and drill.
6) Screw the fixing brackets to the floor.
7) Fit the pan back into the pan connector and screw the fixing screws into the floor brackets.

CISTERN INSTALLATION

1) Place the cistern in position on top of the pan, against the wall and from the inside of the cistern, screw the cistern fixing screws through the cistern into the pre-fitted lugs in the pan and tighten, using a long-handled screw driver.
2) Connect a flexible hose *(not supplied)* from the stop cock. Flush a substantial amount of water into the pan to ensure no grit is in the water lines. Turn off the water at the stop cock.
3) Connect the flexible hose to the inlet valve, protruding from the bottom of the cistern.
4) Turn on the water supply and fill the cistern, and flush a few times to ensure correct operation and no leaks.
5) Fit the cistern lid, and again flush to ensure correct operation.

INSTALLING THE SEAT

1) Remove the seat and fittings from the packaging. Insert the top fixing plugs into the seat bolt holes. Place the hinge blocks over the holes and loosely fit the screws.
2) Fit the seat onto the hinge pins and slowly allow the seat and cover to lower to the closed position *(DO NOT Force the Seat Down).*
3) Adjust the position of the seat to line up with the rim of the pan and tighten the seat fixing screws.
4) Lift the seat and cover to the open position and remove the seat from the hinge pins by depressing the two chrome buttons.
5) Place the stainless-steel covers over the hinge blocks and refit the seat to the hinge pins. Allow the seat to lower to the closed position.

CLEAN UP & FINISH

1) Clean up all pencil lines and run a bead of Silicone around the foot of the pan.
2) Fit the cistern lid to the top of the cistern.
3) Wipe down the entire installation with warm soapy water and rinse with clean water.

PLUMBERS, PLEASE ENSURE A COPY OF THE INSTALLATION INSTRUCTIONS IS LEFT WITH THE END USER FOR FUTURE REFERENCE.

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SETTINGS & OPERATION

Press the full flush button for all solids waste removal and the half flush button for all liquid waste removal.

- OUTLET VALVE
  - FULL FLUSH: Position 2
  - HALF FLUSH: Position 13
- BACK INLET VALVE
  - FLOAT: Position 18
- WATER LEVEL: 230mm from inside the bottom of the tank

ADJUSTMENT OF FLUSH VOLUME

- **NOTE** It is recommended that only qualified plumbers make any adjustment. The valves have been factory set and changes in settings may result in failure to flush.

1) Turn off the water supply, flush the cistern and remove the cistern lid.

2) Rotate the outlet valve to remove it from the cistern.

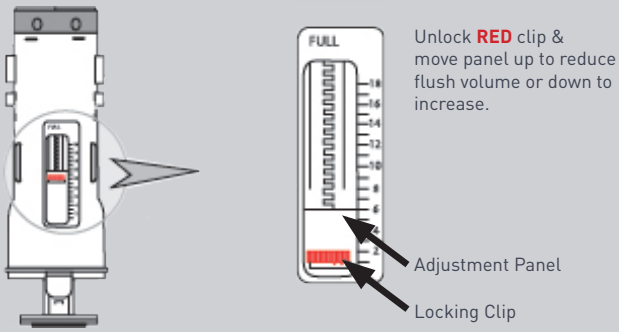
3) Holding in one hand turn the valve until the 'FULL' *(white)* adjustment window is facing you.

4) Rotate the **RED** locking clip to the right to unlock, and move the sliding adjustment panel, up to decrease flushing volume, or down to increase flushing volume. Rotate the locking clip back to the left to lock.

5) For adjustment of the half flush volume repeat the process on the 'HALF' *(grey)* adjustment window.

6) Replace the valve back into the cistern ensuring it is correctly located and locked onto the outlet valve tail.

7) Refit the lid, turn on the water supply, and when cistern is full flush it a few times to ensure correct operation.



TROUBLESHOOTING

- WATER IS LEAKING INTO PAN
  - a) Water level is set to high – Readjust the inlet valve height to lower the water level or adjust the overflow pipe height.
  - b) Outlet valve seal is leaking – Remove outlet valve from cistern and inspect sealing rubber for damage or contamination of foreign material, replace if damaged, clean and refit – if leak still evident replace seal.
- WATER LEAKING ONTO FLOOR
  - a) Water Connection is leaking – retighten water connection or replace connector fittings *(copper pipe or flexible hose).*
  - b) Leaking from between the pan and cistern – remove the cistern from the pan and inspect the alignment and/or condition of the cistern/pan rubber seal – realign or replace and refit cistern.
- WATER ON FLOOR *(NOT FROM CISTERN)*

  Check Pan Connector to ensure pan trap has engaged correctly.

CARE & MAINTENANCE

The Novara Close Coupled Toilet Suite is a high quality, high efficiency, vitreous china pan and cistern with a high-quality P.P. slow close seat and cover. The W.D.I fittings in the cistern have been pre-fitted and adjusted to 4.5 liter full flush and 3 liter half flush. The cistern and fittings have been checked for leaking and performance before leaving the factory. No further adjustment is required.

- Please use only warm soapy water to keep the surface clean and shiny.
- Do not use abrasive cleaners as these may scratch the surface of the product.
- Do not use acidic or corrosive cleaners.
- Do not use additives within the cistern as these may have a detrimental effect on the cistern internals.
- Do not make any adjustments to the cistern fittings.
- **NOTE** Any breach of the above instructions will null and void any warranty claims.

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RETURNS & WARRANTIES

PARTS	WARRANTY	TERMS
Vitreous china cistern & pan	10 Years / 1 Year	Replacement products / Parts & labour
Seat, lid & hinges	1 Year	Replacement products or parts
Button assembly	1 Year	Replacement products or parts
Internal systems *(valves)*	1 Year	Replacement products or parts

Parts subjects to wear and tear i.e. Seals and rubbers are not covered by Warranty.

Our extended warranties only apply to faults or defects which have arisen solely from faulty materials or workmanship in the Products and does not apply to other defects which may have arisen as a result of, without limitation, the following: accidental damage, installation damage, installation that does not follow the companies recommendations, abuse, misuse, maltreatment, abnormal stress or strain, harsh or adverse weather conditions, including excessive water temperature, or neglect of any kind of the Products. Any changes to the Product as supplied. Repairs of the Products other than by a Decina accredited or licensed service agent or technician are not covered.This extended warranty for the Products commences from date of purchase.

In addition to this extended warranty, certain legislation (including the ACL) may give you certain rights which cannot be excluded, restricted or modified, this extended warranty must be read subject to such legislation and nothing in this warranty has the effect of excluding, restricting or modifying those rights.

To make a warranty claim, visit the Decina website www.decina.com.au/warranty-claim/ The following documentation must be attached to the Decina Warranty Claim Page:

- Proof of purchase *(original invoice from the supplier)*
- Details of the warranty claim including the date of installation, installer's details and head contractors
- Your contact details

If the Product has not been installed, please contact Decina for their authorised agent to inspect the Product. If the claim is accepted the Product can be returned with the Proof of Purchase (POP), to the place of purchase or Decina will arrange a collection and replacement. **NOTE** The extended warranty only applies to the original owner and is not transferable.

Should any warranty claim be made and attended to by a Decina authorised Service Agent and that in the opinion of the Service Agent or Decina, the problem was from faulty installation or use of the Products in conjunction with Products of another manufacturer or from some other cause other than a manufacturing defect of the goods for which Decina is responsible.

Decina Bathroomware Pty Ltd reserves the right to charge a service fee for each service staff attending the premises where Products have been installed.

As part of Decina's commitment to continuous improvement, Decina reserves the right to make changes to its Product at any time.

Our goods come with guarantees that cannot be excluded in the Australian Consumer Law. You are entitled to a replacement or refund for a major failure and for compensation for any other reasonably foreseeable loss or damage. You are also entitled to have goods repaired or replaced if the goods fail to be of acceptable quality and the failure does not amount to a major failure.

DECINA
DISCOVER INDULGENCE

All measurements are subject to manufacturing tolerances. Please check the physical product dimensions before drilling & starting installation. The manufacturer reserves the right to change specifications without prior notice.