Warranties

At Fienza we pride ourselves on supplying products of a high standard. Our warranty periods are extremely competitive and practically designed to give the end user peace of mind. Our dedicated After Sales Service and Warranty team are here to help both retailer and end user customers.

Scan the QR code or visit **www.fienza.com.au/warranty/** for residential and commercial warranty terms and conditions.

Full Warranty Terms

PLEASE LEAVE THIS MANUAL WITH THE END USER

For more information, contact us or visit our website:
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fienza®

INSTALLATION GUIDE

Kuro

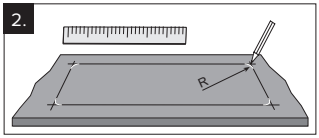
GRANITE SINKS

68611 | 68611W	**29L Single Bowl Topmount/Undermount**
68612 | 68612W	**39L Single Bowl Topmount/Undermount**
68613 | 68613W	**29L/29L Double Bowl Topmount/Undermount**
68614 | 68614W	**39L Single Bowl with Drainer Topmount**
68615 | 68615W	**59L Single Bowl Topmount/Undermount**
68616 | 68616W	**29L/19L Double Bowl with Drainer Topmount**
68619 | 68619W	**25L Round Single Bowl Topmount/Undermount**

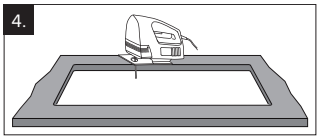
IMPORTANT: Please read all of the instructions before installation. Check goods thoroughly before installation. Installation of received goods that are damaged, warped or faulty will void warranty. Ensure all items meet your plumbing requirements. This product is pre-assembled. Do not disassemble, as this may void the warranty.

Installation

1. Determine the desired installation location of the sink, ensuring there is sufficient clearance for the sink, including underneath. Centre the sink bowl with the tap position on the countertop of the cabinet. The minimum distance between the tap and the closest cut line must be at least 6cm.
   Note: For multiple sink installations, the minimum distance between sinks should be 6cm.
2. Check the supplied cut-out template against the actual sink to confirm correct fit. Using masking tape along the centre of the cut line to minimise chipping and scratching to the countertop. Carefully use the cut-out template to mark the correct size hole for the mounting type (either topmount or undermount). Ensure the sink is centred and parallel to the countertop.



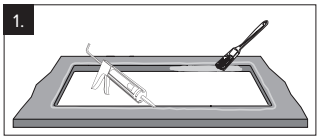
3. Drill pilot holes for the appropriate cutting tool being used to cut the hole.
4. Carefully cut to the inside of the template line to create the opening in the countertop.
5. Remove the masking tape and clean the countertop around the mounting hole.



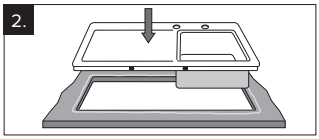
6. Test fit the sink to ensure the cut out is correct. If the cut-out is not correct remove the sink and adjust the cut out as required.

TOPMOUNT INSTALLATION:

1. Apply a continuous ring of silicone* around the edge of the opening on the countertop. Do not let the silicone dry before fitting the sink.
   * Fienza recommends the use of neutral cure silicone. Acetic cure silicone may affect the colour or cause damage to the sink.

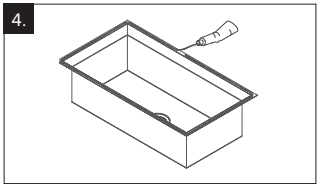


2. Insert the sink into the opening from above ensuring it is positioned correctly. Immediately remove any excess silicone and fill any small gaps between the sink and countertop.
3. Evenly apply weight around the top of the sink to ensure a positive seal between the sink and countertop.
4. Allow the silicone to air dry for 24 hours.
5. Fit the baste waste and overflow pipe to the sink.

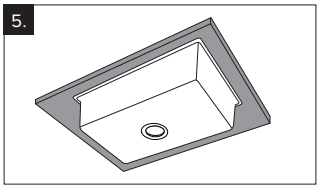


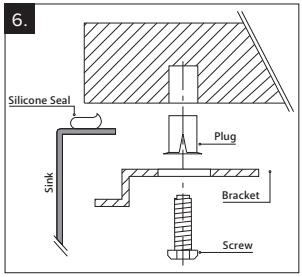
UNDERMOUNT INSTALLATION:

1. Underneath the countertop, measure and drill ten evenly spaced holes around the sink opening hole. Check the counter thickness to ensure sufficient material before drilling holes.
2. Insert the plug into the drilled holes x 10.
3. To prepare the mounting face of the sink for silicone, sand with 60 or 80 grit sandpaper and clean the mounting face. Take care to only sand the areas where the silicone will be applied.
4. Apply a continuous bead of silicone* on the top of the sink rim and around the opening on the countertop. Do not let the silicone dry before fitting the sink.
   * Fienza recommends the use of neutral cure silicone. Acetic cure silicone may affect the colour or cause damage to the sink.



5. From below place the sink in position around the opening in the countertop. Ensure the sink flange is sitting flat against the countertop surface.
6. While supporting the sink from underneath, fit the undermount bracket and screw and tighten to secure the sink in position. Repeat for all 10 mounting brackets. Do not overtighten the bolt – only tighten until the sink is being held firmly.
7. Remove any excess silicone around the countertop opening.
8. Allow the sealing silicone to air dry for 24 hours.
9. Fit the basket waste and overflow pipe to the sink.





Cleaning & Care

DAILY CARE

The best way to clean a granite sink is to use a soft cloth, sponge or scouring pad, dip it in warm water with a little ordinary detergent, and then dry it with a soft cloth to make it look new. To prevent the formation of wiping marks, use clean water with a soft cloth of scouring pad.

STUBBORN SPOTS OR STAINS

After long-term use, if the granite sink is not cleaned in a timely manner, some stubborn stains may adhere to the surface of the sink. You can mix bleach and water in a ratio of 1:15 and wipe it off with a cloth. In case of extremely difficult stains, an all purpose cleaner can be used as soon as possible, and then the surface of the granite sink can be washed with clean water. An alternative option for difficult stains is wiped with dry detergent mixed with a small amount of water the wash the sink with clean water.

SCRATCH MARKS

Composite granite sinks are scratch-resistant, and most marks that are on surface level and can be easily removed. Apply a food-based oil to the affected area, then gently wipe with a soft cloth. Follow up with a second clean cloth to dry the surface.

AVOID THESE CLEANING MISTAKES

- Do not immediately place the hot pot or other items removed from the heating appliance (sometimes up to 500°C) on the surface of the sink.
- Do not pour boiling oil into the sink as it may cause deformation of the drainage pipeline.
- It is not recommended to cut food directly in a granite sink, preferably using a cutting board.
- Do not use strong or undiluted alkaline or acidic substances as cleaning agents (such as ammonia or caustic soda) to prevent their chemical composition from corroding the surface.
- Do not put organic cleaning chemicals (such as Lacquer thinner, gasoline, paint, etc.) in the granite sink or use the granite sink as a container for chemicals.