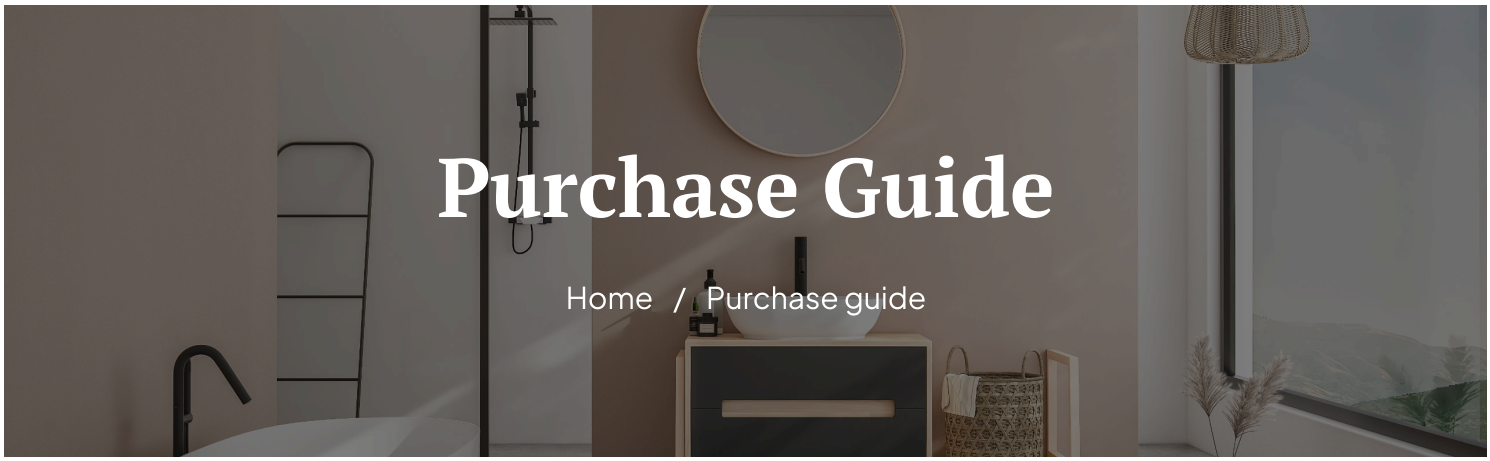


Purchase Guide

Retailer 2023

Overview

Covey Australia covers a full range of Australian Standard shower screen collections for different customer needs on their bathroom. Not only they are able to fix the existing space have to work with, but they are also functional and optional the overall bathroom design such as fitting colors, glass types or colors to satisfy diverse bathroom designs. Help end-user customers to find a shower screen that does all of these things is key to win a customer's trust and give them professional recommendations. In Covey Australia, Shower screens come in multiple collections and types, knowing how to assist your customers select a shower screen will make a significant difference to the outcome of your business. Here, we look at how to choose the perfect shower screen for your customers with this comprehensive shower screen buying guide. When negotiating with your customers, better to get below information (Refer to Inquiry Procedure to get more detailed guideline):

- Know about customer's needs and preference for bathroom
- Shower Screen Collections – Frameless or Framed or Single Panel or Bath Screen
- Shower Screen Open Types – Sliding or Hinge
- Shower Screen Models No & Wall 2 Wall or L shape
- Shower Screen Fitting Colors – 6 Colors to be chosen
- Bathroom Space Sizes – Standard or Customized

- Options for customer's choose
- Nano-coating Services (If yes, please must know the door opening direction)
- Shipping Methods
- Measurement Required or not
- Installation required or not

Get an initial Shower Screen Size (Measured customer's self)

Typically shower screens are for full bathroom renovation or building a new home, before looking at a shower screen, customers should know the sizes available for a bathroom. Follow below steps to do are initially required from customers before any decisions.

- Precise measurements are necessary, it means that when customers measure the floor condition ought to be ready for installation with Tiles/Plumbing are completed
- If there is existing shower screen need to removal before installing the new one, better to measure it after removal. Please measure the potential installation space as precise as much
- Draw out a floor plan and place all Vanities, Toilets, Tubs with their dimensions to see how much space has left over for shower screen
- Look at the space and determine the most practical location for the shower. Consider how the shower door will operate. i.e., will it hit anything if it opens outwards
- Ask customer use Measure Tape or Laser Measuring to do a measurement themselves by taking measurements of the space for installing a shower screen. measure as follows and take pictures:

Tips for measurement:

- L-Shape Measure Range:
- Flat Floor – Measure the Floor angle sizes for installing shower screen
- Step Down – Measure the angle of High Floor, this is shower screen Internal sizes, when choose product, need to Add glass/frame thickness.
- Step Up – Measure the angle of High Floor Side, this is shower screens External sizes, when choose product, need to Deduct glass/frame thickness.

- Wall to Wall Measure Range:
- Top Sizes – Measure from wall A to wall B Top (Heigh of 1800mm from floor)
- Middle Sizes- Measure from wall A to wall B Middle (Heigh of 1000mm from floor)
- Bottom Sizes- Measure from wall A to wall B Bottom (On the Floor)

- Diamond Shape Measure Range (5 Sizes are quired):
- Wall A Length
- Wall B Length
- Dimond Shower Screen for Door panel size
- Dimond Shower Screen for Hinge panel size
- Dimond Shower Screen for Fixed panel size

** For Diamond shower, please measure high floor side nevertheless Step Down or Step-Up floor **

Photos provided by customers should be full range from difference direction clearly and with any items may affect shower screens installation or sizes, take photos under below guideline:

- Whole bathroom overview pictures
- Floor to Ceiling pictures
- If windows, Niches, Benches are in the bath space, take pictures of all them
- Take pictures for each measure numbers of measure tap from top vertically (No from side)

Choose the Right Shower Screens

Common types of shower screens include fully-framed shower screens, frameless shower screens, and semi-frameless shower screens, each with various styles and configuration options such as corner entry showers, quadrant entry, sliding doors, and pivot doors for customers' option.

For Frameless Collection, such as CVP031 Sliding door, CVP062 Hinge door or CVP063 Diamond shower, they entail higher installation floor requirements to install. Frameless Collection has multiple format options and size combinations, please definitely refer to **"Purchase Guide CVP031", "Purchase Guide CVP062"** and **"Purchase Guide CVP063".** Maximum error allowance of un-straight wall/ floor for reference:

Frameless Shower Max Allowed for Out-of-Plumbing				
No	**MODEL**	**Door Side Wall**	**Return Side Wall**	**Floor**
1	CVP031	8mm	8mm or 25mm	5mm
2	CVP062	5mm	5mm	5mm
3	CVP063	5mm	5mm	5mm
4	DS03	10mm	N/A	5mm

** Note: For 25mm Max Allowed for Un-Plumbing of CVP031 Return must use 45mm Extra Wall channel.*

For Semi-Frame Collection such as PC025/CVP025-01 Pivot door, PC026/CVP026 Diamond door or PC07/PC47S/PCH47S/CVC47S Sliding door, and Fully- Framed Collection such as PC036 Sliding door or NC004 Pivot door, they have better adjustment to allow out-of-plumbing wall or floor install. Maximum error allowance that un-straight wall/ floor for reference:

Semi-Frame & Full- Frame Shower Max Allowed for Out-of-Plumbing				
NO	**MODEL**	**Door Side Wall**	**Return Side Wall**	**Floor**
5	PC07	10mm	8mm	10mm
6	PC47S	10mm	8mm	10mm

7	PCH47S	10mm	8mm	10mm
8	CVC47S	10mm	8mm	10mm
9	PC025	10mm	10mm	15mm
10	CVP025-01	10mm	10mm	15mm
11	PC026	10mm	10mm	15mm
12	CVP026	10mm	10mm	15mm
13	PC036	15mm	15mm	15mm
14	NC004	10mm	10mm	15mm

For Single Panel Collection, they have better adjustment to allow out-of-plumbing wall or floor install. Maximum error allowance that un-straight wall/ floor for reference:

Single Panel Shower Max Allowed for Out-of-Plumbing		
MODEL	**Wall**	**Floor**
Wall Brackets Panel	5mm	5mm
Wall Channel Panel	8mm	5mm

For Bathtub Screen Collection, they have diverse adjustment range to allow out-of-plumbing wall or floor install. Maximum error allowance that un-straight wall/ floor for reference:

Bathtub Screen Max Allowed for Un-Plumbing		
MODEL	**Door Side Wall**	**Floor**
NC008/NC009/CVP010	10mm	3mm
CVP006/CVP008	5mm	3mm
CVP032	8mm	3mm

Beyond above Max allowed sizes for un-plumbing wall, we highly recommend customers to customize the glass or contact Covey Australia for professional suggestions.

After customers confirm the shower screen models, Sizes and fitting colors, go ahead with:

Standard Shower Screens Order Process:

1. For Standard Sizes: Out-of-Plumbing errors lower than above numbers, then customers can directly with standard sizes shower screens from Covey Australia if within the ranges we covered. Finalize quotes and orders with customers include below information, and send PO (Purchase Order) with below details to Covey Sales Team to proceed orders timely.

- Shower Screen Collections
- Shower Screen Open Types
- Shower Screen Models No & Wall 2 Wall or L shape
- Shower Screen Fitting Colors
- Covey Shower Screen Sizes – Leave notes if has specified sizes for Door/Fixed/Hinge panel
- Nano-coating Services or not (If yes, please must know the door opening direction)
- Shipping Methods
- Measurement Required or not
- Installation required or not

Customized Shower Screens Order Process:

For Customized Sizes: Out-of-Plumbing errors Higher than above numbers, we highly recommend customers customize the shower screens for their bathroom. For Customized products, a professional measurement before customizing glass is entailed. If the customized sizes were not measured/ confirmed by Covey Australia team, Covey Australia will not take responsible for any sizes un-matched issues.

1. Contact Covey Sales Team with below details for customized costs
2. Quote approximate price to customers for reference
3. Customers accept initial quote and place order
4. Covey Sales Team receive order and arrange professional measurement procedure on site
5. Covey Sales Team offer updated quote if there are various with initial approximate price
6. Retailer confirm the final order with customers and update PO with below details to Covey Sales Team to proceed orders timely

- Shower Screen Collections
- Shower Screen Open Types
- Shower Screen Models No & Wall 2 Wall or L shape
- Shower Screen Fitting Colors
- Customize Sizes – Leave notes if has specified sizes for Door/Fixed/Hinge panel
- Nano-coating Services or not (If yes, please must know the door opening direction)
- Shipping Methods
- Measurement Required or not
- Installation required or not

Delivery & Installation Time

For standard products, Covey Australia typically arranges the delivery within one week or appointed time with customer. For any urgent orders, please contact Covey Australia team for confirmation or extra urgent fee may incurred. More delivery terms please refer to Delivery Policy.

For customized products, Covey Australia typically arranges the delivery within two weeks or appointed time with customer. Effected by various facts, Covey Australia will not accept rush orders within 7 days. For any urgent orders, please contact Covey Australia team for confirmation or extra urgent fee may incurred. More delivery terms please refer to Delivery Policy.

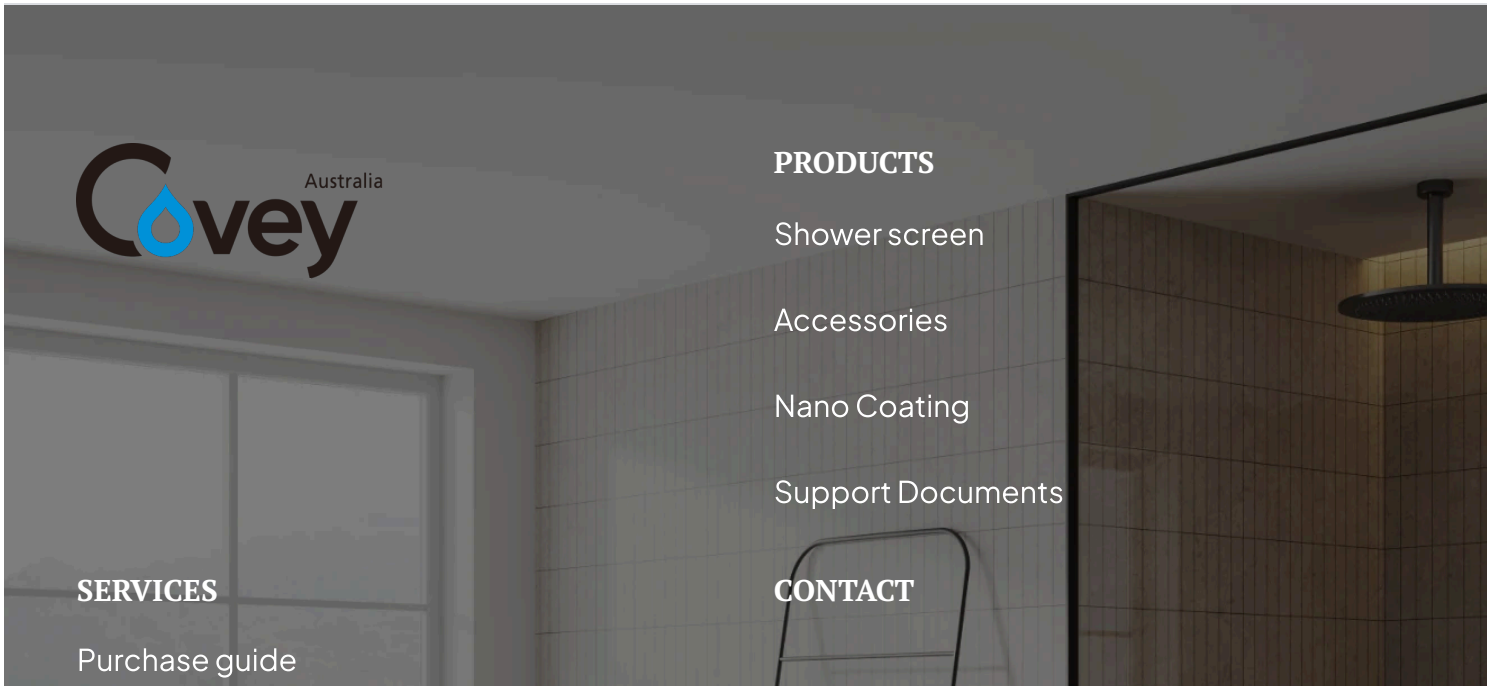
Installation will be arranged within one week after Covey received the final order of installation and installation items are ready. Time frame may variously depend on job site condition and installation time with the job site contact person.

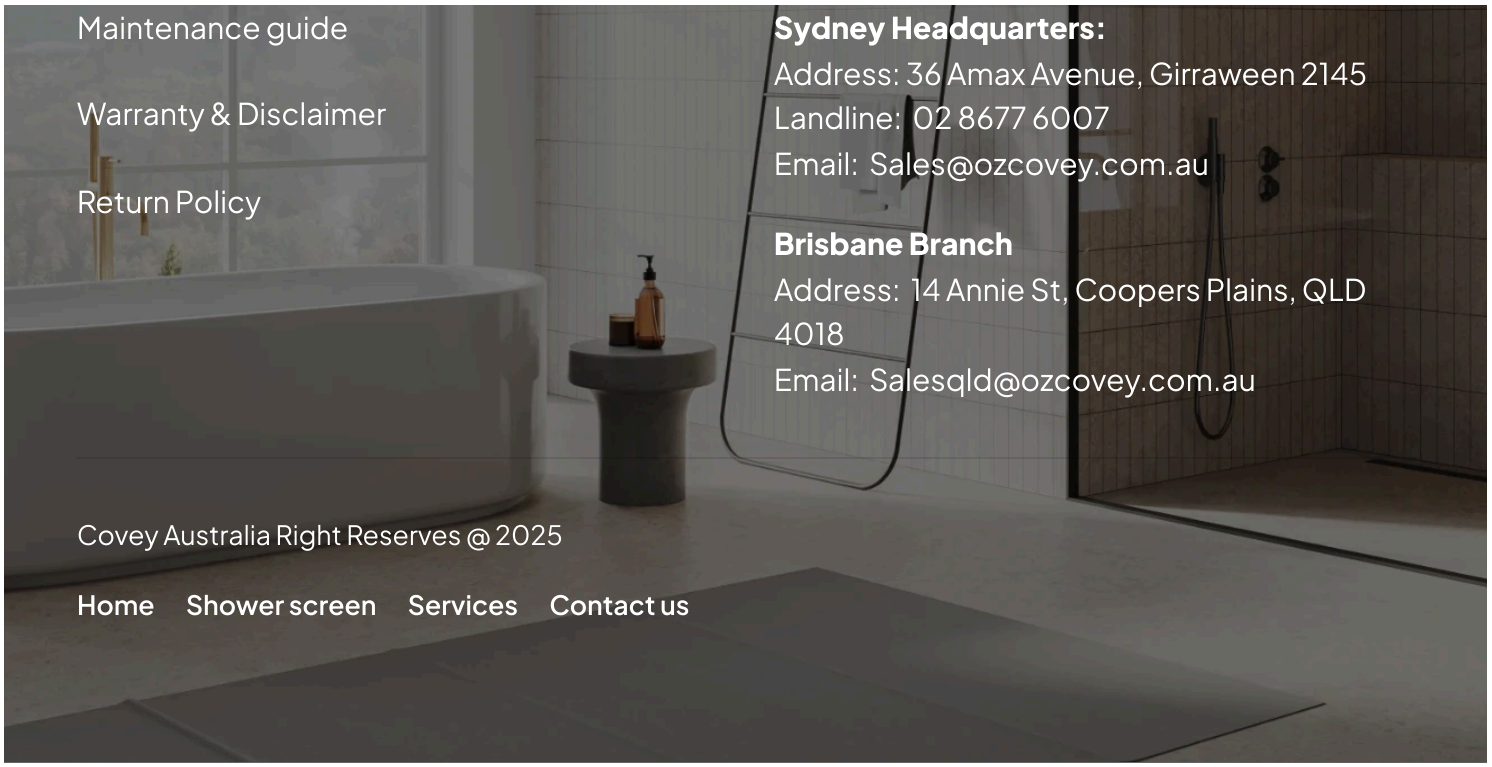
After purchasing products or receiving installation services from Covey Australia, please contact dealers to request a copy of product certification or installation certification for any claims in future.

This purchase guideline is for assisting customers to choose the right shower screens, Covey Australia will not take responsibility for any decisions of customers. For precise and professional recommendations or any unclear about choose or proceed order a shower screen under complex circumstance, feel free to contact Covey sales team by emailing sales@ozcovey.com.au.

Covey Australia Pty Ltd

Marketing Team





Maintenance guide

Warranty & Disclaimer

Return Policy

Sydney Headquarters:
Address: 36 Amax Avenue, Girraween 2145
Landline: 02 8677 6007
Email: Sales@ozcovey.com.au

Brisbane Branch
Address: 14 Annie St, Coopers Plains, QLD 4018
Email: Salesqld@ozcovey.com.au

Covey Australia Right Reserves @ 2025