Warranties

At Fienza we pride ourselves on supplying products of a high standard. Our warranty periods are extremely competitive and practically designed to give the end user peace of mind. Our dedicated After Sales Service and Warranty team are here to help both retailer and end user customers.

Scan the QR code or visit **www.fienza.com.au/warranty/** for residential and commercial warranty terms and conditions.

Full Warranty Terms

PLEASE LEAVE THIS MANUAL WITH THE END USER

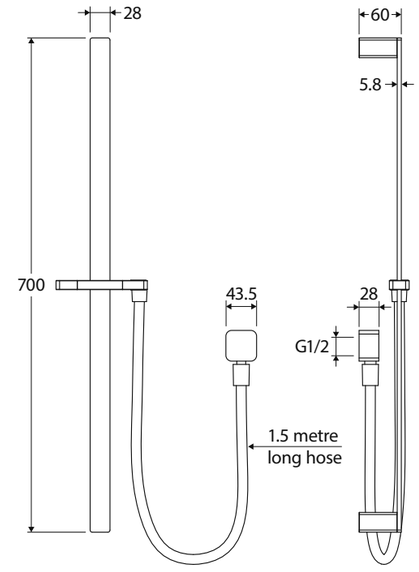
For more information, contact us or visit our website:
(07) 3490 6700 | help@fienza.com.au | fienza.com.au

Updated: 15/01/2026

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INSTALLATION GUIDE

Universal
RAIL SHOWER

444200



IMPORTANT: Please read all of the instructions before installation. Check the product thoroughly for damage. Installation is acceptance of goods supplied and will void warranty. This product is pre-assembled. Do not disassemble, as this may void the warranty.

Specifications

Please refer to **fienza.com.au** for the latest product specifications before installing.

Operating Pressure	Min: 150 kPa / 1.5 bar Max: 500 kPa / 5 bar Optimum: 150 kPa / 1.5 bar - 500 kPa / 5 bar Installation of pressure limiting valve recommended if supply exceeds 500kPa
Operating Temperature	Hot: Max 80°C Cold: Min. 5°C
Inlet Connections	1/2” BSPP
Suitable Hot Water Units	Storage tank and continuous flow only. Not suitable for gravity feed.
WELS Rating	3 Star rated, 9L/min

General Information

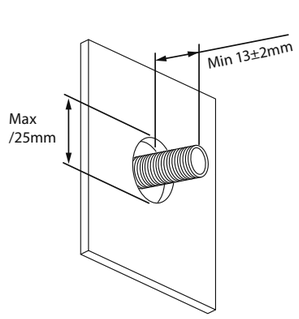
- This product must be installed by a qualified licensed plumber in accordance with AS/NZS 3500 and all applicable local regulations and plumbing codes.
- All pipe work must be thoroughly flushed prior to installation.
- Do not remove the ceramic cartridge from the mixer when installing.
- After installation all hoses and connections must be checked for leaks.
- It is the responsibility of the installer to ensure a waterproof seal is achieved between the product and mounting surface.

Installation

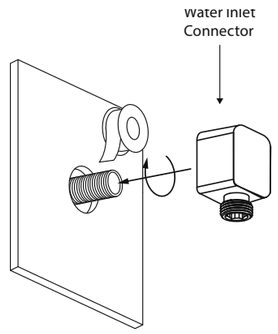
IMPORTANT:

- Before commencing installation, turn off the water supply. While not essential, we recommend fitting isolation valves to both the hot and cold-water supply.
- Some showers may not provide an effective shower when used with gravity fed heated water systems or where pressures are less than 150kPa at the outlet. Additionally, showers with flow rates of less than 9L/min may not allow the following to function correctly:
  - Some instantaneous water heaters
  - Some tempering valves
  - Some thermostatic mixing valves
- Some shower heads only operate correctly when hot and cold water supplies are both mains pressure and may not be suitable for some instantaneous hot water services.
- When water pressure is in excess of 500kPa a pressure limiting device is required.

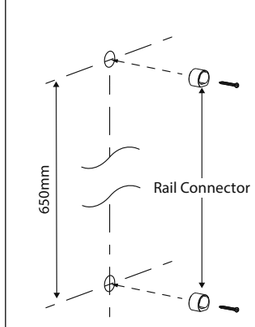
1. Recommended minimum height: 1000mm from floor level to top water inlet position.
Install a ½" male threaded connection at the appropriate height on wall, ensuring that a minimum of 13±2mm of thread protrudes past the finished wall. Correct water proofing must be applied.



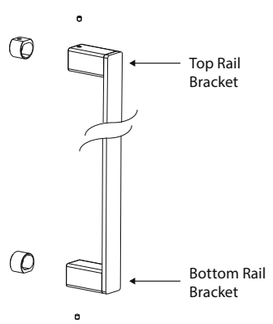
2. Apply thread tape (or similar) to the 1/2" connection, then screw the water inlet connector to the connection.



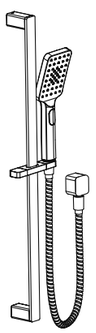
3. Screw the rail connector to a wall stud making sure it is vertically in line with the top rail connector.
Distance between the top and bottom shower connections is 650mm.



4. Check the grub screws are wound tight. Push the rail brackets onto the top and bottom rail connectors until they are against wall.
Secure with grub screws.

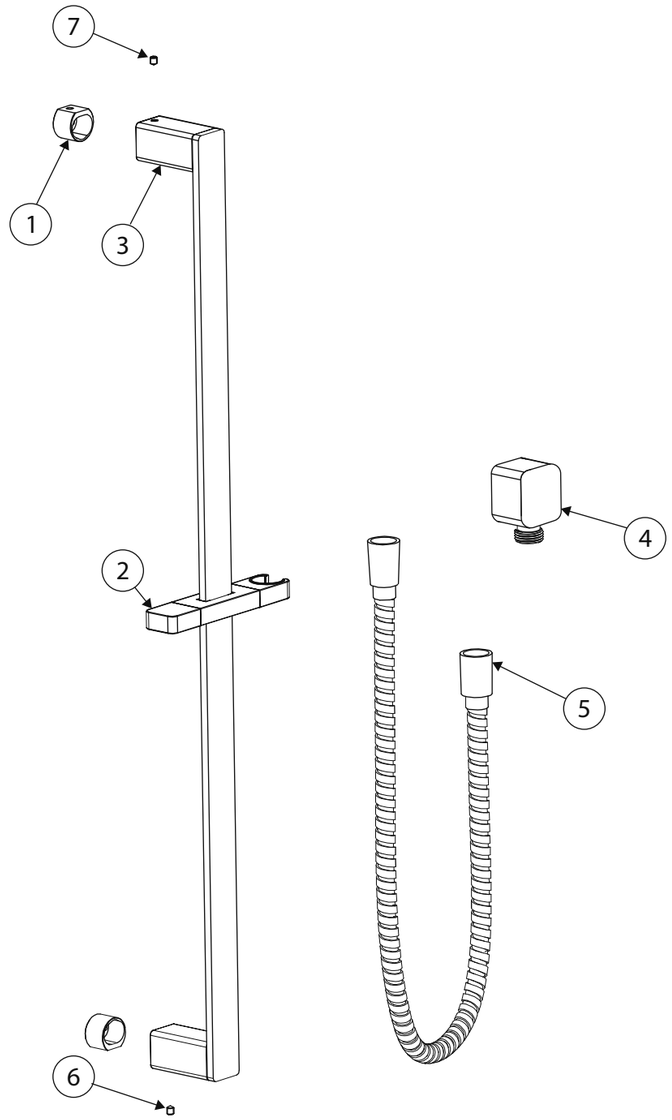


5. Make sure a washer is in both ends of the hose. Screw hose onto the water inlet and onto the handset. Place handset firmly into the holer. Tilt and rotate the head to desired position.



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INSTALLATION GUIDE

1	Joint
2	Slider
3	Body
4	Outlet
5	Hose
6	Screw



Cleaning & Care

We recommend weekly cleaning with mild soapy water and a microfibre cloth. In highly polluted or coastal locations we recommend cleaning 2-3 times per week. Please note that colour tapware requires more frequent cleaning than chrome tapware.

- Never use harsh detergents, citrus-based cleaners or abrasive cleaners, as these will scratch the surface. Use of unsuitable cleaners may damage the surface and will not be covered by warranty.
- Where your tapware remains dry in use, a non-abrasive soft cloth can be used to remove surface dust.
- Use of wax-based furniture creams should be avoided as these can result in a build-up of deposits which can effect the appearance.
- Do not use undue pressure and wipe in one direction only.

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